

# User Guide

# DiaLog-License Management

# Influx



www.influxtechnology.com

## Influx TECHNOLOGY

1	Influx	x Technology Licensing	. 3
2	Activ	ating a Trial Version	. 5
3	Activ	ating a Commercial License	. 6
	3.1	Activating a commercial Licence for the first time	. 6
	3.2	Re-activating a commercial Licence on a PC where Windows has been reinstalled	. 8
	3.3	Moving an activated Licence from one PC to another	10
	3.3	Activating a Licence with no internet connection available	14



# 1 Influx Technology Licensing

This document describes how Influx Technology licensing works, how to activate / deactivate and move Licences associated with Influx Software from one computer to another.

Activation of the software protects Influx Technology LTD from illegal distribution of its software and helps ensure that you have a genuine copy of the software. Thanks for using Influx Technology software!

The activation process is unified across a range of Influx Technology software: DiaLOG, Module Analyser and LogiProject



# Terminology used in this document

- Activation prompt: A window to prompt the user for activation. It is shown when the software is launched for the first time, or if the Trial period has expired. It can be opened from the "License manager" using the "Import license file" toolbar button.

f	Activation				
Select an activation type					
Please take a few moments to activate your softwar distribution of its software and helps ensure that yo	e copy. Activation prot have a genuine copy	ects Influx Technology LTD f of the software.	rom illegal		
Register new activation					
<ul> <li>Activate commercial license Applicable for new users. If you have license fil wizzard will connect to our web center to registe Activate trial license Applicable for new users. If you have no license you have to activate it from here. Activation wiz validate information and recieve the trial activa</li> </ul>	e or license id, you hav er your computer, valid e file or license id, but y tzard will connect to ou tion.	ve to activate it from here. A ate information and recieve you want to try our software r web center to register you	ctivation the activation. before you buy, r computer,		
Use existing activation					
O Download all Influx Technology product a Applicable for existing users. Choose this option hardware or software crash which cause physic wizzard will connect to our web center to identif activations.	ctivations associate n if you have activated al data loss, or your op y your computer, valida	ed to this computer this computer before, but th perating system is just reinst ate information and downloa	ere was any alled. Activation d all valid		
<ul> <li>I moved from another computer</li> <li>Applicable for existing users. If you made any upgrades to your computer or have it replaced, you have to process activation reassociation from here. Activation wizzard will connect to our web center to update your computer registration, validate information and receive the activation.</li> </ul>					
		< Back Next >	Close		



- License manager: The License manager window can be accessed from the Help Tab within applicable Influx Technology Software:

4	License manager	<b>— ×</b>
1 🖉 💽 🍪 💈		
Installed licenses	License properties	
DiaLOG Plus Expired on 13/07/20 Single user license	License identification code     The License Identification No is here     Activation identification code	:
DiaLOG Plus Expired on 13/07/20 Single user license	Product A DiaLOG Plus 1 Generated Activation date Expire 14/07/16 14/07/16 13/0 License status Active Issued to	llowed seats e date 17/20
	Single user license	Close

The Right side of the window shows details of the Licence selected on the left side of the window (Highlighted in blue).

The Toolbar Icons allow the flowing:

Import license file – This option is used to import additional licenses.

Activate selected license – This option is used to activate the selected license.

Deactivate selected license – This option is used to deactivate the selected license.

Show all licenses (This option shows all software licenses) – By default licenses on the left side are filtered to only show software that has been loaded.

Edit personal information – Personal information used to activate the Licenses can be changed using this option. For example you can change the email address used to receive licensing notifications.



# 2 Activating a Trial Version

#### Step 1.

Download and install the Influx Technology software product.

# Step 2

When the Activation prompt is shown choose "Activate trial license" and click on "Next" to proceed.

Activation
Select an activation type
Please take a few moments to activate your software copy. Activation protects Influx Technology LTD from illegal distribution of its software and helps ensure that you have a genuine copy of the software.
Register new activation
○ Activate commercial license
Applicable for new users. If you have license file or license id, you have to activate it from here. Activation wizzard will connect to our web center to register your computer, validate information and recieve the activation.
Activate trial license
Applicable for new users. If you have no license file or license id, but you want to try our software before you buy you have to activate it from here. Activation wizzard will connect to our web center to register your computer, validate information and recieve the trial activation.
Use existing activation
O Download all Influx Technology product activations associated to this computer Applicable for existing users. Choose this option if you have activated this computer before, but there was any hardware or software crash which cause physical data loss, or your operating system is just reinstalled. Activation wizzard will connect to our web center to identify your computer, validate information and download all valid activations.
○ I moved from another computer
Applicable for existing users. If you made any upgrades to your computer or have it replaced, you have to process activation reassociation from here. Activation wizzard will connect to our web center to update your computer registration, validate information and receive the activation.
< Back Next > Close



# **3** Activating a Commercial License

# 3.1 Activating a commercial Licence for the first time

#### Step 1

Download and install the Influx Technology software product if it is not already installed on computer.

#### Step 2 (if applicable)

If you are running a trial version and the trial has not expired yet, the activation prompt will not appear when loading software. You can access the Licence Manager on the Help Tab:



#### Step 3

Click on the "Import license file(s)" button:



#### Step 4

The activation prompt will be shown. Choose "Activate commercial license" and click on "Next" button to proceed.

÷	Activation		×		
Select an activation type					
Please take a few moments to activ distribution of its software and helps	ate your software copy. Activation protect ensure that you have a genuine copy of	s Influx Technology LTD from illegal the software.			
Register new activation					
<ul> <li>Activate commercial license Applicable for new users. If you wizzard will connect to our web</li> <li>Activate trial license Applicable for new users. If you you have to activate it from her validate information and recieved</li> </ul>	have license file or license id, you have t center to register your computer, validate have no license file or license id, but you e. Activation wizzard will connect to our w the trial activation.	to activate it from here. Activation information and recieve the activation want to try our software before you yeb center to register your computer,	on. buy,		
Use existing activation					
<ul> <li>Download all Influx Technology product activations associated to this computer Applicable for existing users. Choose this option if you have activated this computer before, but there was any hardware or software crash which cause physical data loss, or your operating system is just reinstalled. Activation wizzard will connect to our web center to identify your computer, validate information and download all valid activations.</li> <li>I moved from another computer Applicable for existing users. If you made any upgrades to your computer or have it replaced, you have to process activation reassociation from here. Activation wizzard will connect to our web center to undate your</li> </ul>					
computer registration, validate	information and receive the activation.	< Back Next > Close	e		



There are two options available:

- Activate via license file (\*.lkf)
- Activate via license identification number.
- •

In most cases activation with license identification number is easiest way to activate the software. If you purchase any Influx Technology software you will receive an email with activation identification number. Copy that number from the email, and paste it into the "Type licence identification code" input field. Then click the "Next" button to proceed.

e .	Activation			×
Activate commercial license				
Please take a few moments to activate your soft distribution of its software and helps ensure that	ware copy. Activation pro	tects Influx Technology LTD from ille y of the software.	egal	
Activate commercial license				
Type license identification code				
Enter the license identification number here				
○ Browse license file from disk				
				ŝ
		< Back Next >	Close	



# 3.2 Re-activating a commercial Licence on a PC where Windows has been reinstalled

#### Step 1.

Download and install the Influx Technology software product.

#### Step 2

When the software starts up the Activation prompt will be shown. Choose "Download all Influx Technology product activations associated to this computer" and click the "Next" button to proceed. This option will download licenses for all Influx Technology software that has previously been installed on the computer and activates them automatically.

Activation	<u>□ ×</u>				
Select an activation type					
Please take a few moments to activate your software copy. Activation protects Influ distribution of its software and helps ensure that you have a genuine copy of the software	x Technology LTD from illegal tware.				
Register new activation					
<ul> <li>Activate commercial license</li> <li>Applicable for new users. If you have license file or license id, you have to active wizzard will connect to our web center to register your computer, validate inform</li> <li>Activate trial license</li> <li>Applicable for new users. If you have no license file or license id, but you want is you have to activate it from here. Activation wizzard will connect to our web center validate information and recieve the trial activation.</li> </ul>	rate it from here. Activation nation and recieve the activation. to try our software before you buy, iter to register your computer,				
Use existing activation					
Ownload all Influx Technology product activations associated to this computer Applicable for existing users. Choose this option if you have activated this computer before, but there was any hardware or software crash which cause physical data loss, or your operating system is just reinstalled. Activation wizzard will connect to our web center to identify your computer, validate information and download all valid activations.					
<ul> <li>I moved from another computer</li> <li>Applicable for existing users. If you made any upgrades to your computer or have it replaced, you have to process activation reassociation from here. Activation wizzard will connect to our web center to update your computer registration, validate information and receive the activation.</li> </ul>					
< Bac	Next > Close				



The Activation window will show you how the product is activated, you can press Finish to confirm and proceed to using the software.

Activation		×
Finalize activation process		
Please take a few moments to activate your software copy. Activation protects Influx Technology LTD from ill distribution of its software and helps ensure that you have a genuine copy of the software.	egal	
Retrieving activation data All active licenses has been downloaded and activated successfully! This product is activated as DiaLOG Plus!		
Retry		
< Back Next >	Finish	



# 3.3 Moving an activated Licence from one PC to another

#### Step 1

On the computer/laptop you wish to deactivate Licences on, launch the Influx Software and, and go to the Licence Manager. You can access the Licence Manager on the Help Tab:



#### Step 2

Click on the "Show all installed Influx Technology licenses" button to view all the licenses installed on the computer.



#### Step 3

If you wish to move ALL the Licences you will have to deactivate ALL the licenses one by one. Select each License on the left side then click the "Deactivate selected license" button. Upon clicking the "Deactivate selected license" button the selected License (highlighted with a BLUE border) will be deactivated.

i i	License manager	□ ×
1 🖉 🗿 🍪 💈		
Installed licenses	License properties	
DiaLOG Plus Expired on 13/07/20 Single user license	License identification code     The License Identification No     Activation identification code	is here
DiaLOG Plus Expired on 13/07/20 Single user license	Product DiaLOG Plus	Allowed seats
	Generated Activation date       14/07/16       License status	Expire date 13/07/20
	Active	
	Issued to	
	Single user license	A
	~	~
		Close



You should receive emails for each deactivation, with instructions on how to activate it on a different computer/laptop. If the emails are not received, please keep all activation identification codes from right panel.

Successfull deactivation - Message (HTML)							×	
FILE MESSAGE								
Delete	Reply Reply All Forward Respond	JLR G To Manager Team Email Quick Steps	* • •	Move Move Move	Mark Unread Categorize • Follow Up • Tags 5	Editing	Zoom Zoom	~
Wed 13/07/2016 17:33 Influx Technology License Server <support@influxtechnology.com> Successfull deactivation</support@influxtechnology.com>								
Dear Mr/s Thank you for choosing Influx Technology. Your deactivation request has completed successfully.							-	
Deactivated product: DiaLOG Plus Activation identification code: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX								
You need to choose 'I moved from another computer' option to activate this activation.								
Please keep this e-mail. It contains personal information about your deactivation.							¥	
Section Influx Technology License Server Successful activation						^		

#### Step 5

Go to the computer/laptop you wish to move the License to.

#### Step 6

Download and install the Influx Technology software product.



When loading software, Activation prompt will be shown. Choose "I moved from another computer" and click "Next" button to proceed.

Activation	×				
Select an activation type					
Please take a few moments to activate your software copy. Activation protects Influx Technology LTD from illegal distribution of its software and helps ensure that you have a genuine copy of the software.					
Register new activation					
○ Activate commercial license					
Applicable for new users. If you have license file or license id, you have to activate it from here. Activation wizzard will connect to our web center to register your computer, validate information and recieve the activation.					
O Activate trial license					
Applicable for new users. If you have no license file or license id, but you want to try our software before you bu you have to activate it from here. Activation wizzard will connect to our web center to register your computer, validate information and recieve the trial activation.	у,				
Use existing activation					
O Download all Influx Technology product activations associated to this computer Applicable for existing users. Choose this option if you have activated this computer before, but there was any hardware or software crash which cause physical data loss, or your operating system is just reinstalled. Activation wizzard will connect to our web center to identify your computer, validate information and download all valid activations.	n				
I moved from another computer					
Applicable for existing users. If you made any upgrades to your computer or have it replaced, you have to process activation reassociation from here. Activation wizzard will connect to our web center to update your computer registration, validate information and receive the activation.					
Z Rack Neutra Close					



Type (or copy/paste) the activation identification code into the "Type license identification code" field, and click the "Next" button to proceed.

Activation		×
Use existing activation		
Please take a few moments to activate your software copy. Activation distribution of its software and helps ensure that you have a genuine c	protects Influx Technology LTD from illegal copy of the software.	
I moved from another computer		
Type activation identification code		
Enter Activation ID here		
Note: Activation have to be previously deactivated from license ma	anager.	
	< Back Next > Close	

#### Step 9

If there are multiple activations to move, Repeat Steps 7 and 8 until you have moved them all.



# 3.3 Activating a Licence with no internet connection available

The licensing system automatically detects if there is an active internet connection. Sometimes there is active internet connection, but antivirus software or a firewall may prevent Influx Technology software from using it to activate licences. In these cases a message box will be shown to allow the activation to be done manually:

E <b>r</b>		Activation		×			
This application cannot connect to activation server! Please check your connection or notify your system administrator for assistance. If your internet connection uses a proxy, please configure the proxy settings. If you do not have access to an internet connection, then select the manual activation option.							
	Manual activation	Try again	Abort				

The activation process uses a native Internet Explorer ActiveX control to access our licensing server. If your network uses proxy settings, you have to configure them in Internet Explorer settings. We do not support configurations from third party browsers like Mozilla Firefox, Google Chrome, Opera, Safari etc.

If you permanently do not have access to an internet connection that can be used for activation, then proceed with manual activation process.



# Step 1.

Fill in your personal information and click on "Export identification". Hardware specific information and your personal information required for the Licence activation will be exported.

E <b>r</b>	Activation		×		
Please take a few moments to activate your software copy. Activation protects Influx Technology LTD from illegal distribution of its software and helps ensure that you have a genuine copy of the software.					
Type in your presonal information					
First name	Last name				
Email	Phone				
Receive update notifications					
Export identification					
Please send us an email at support@influxtechnology license identification code (or license file) you want to field bellow.	com containing exported binary hardware identification file a o activate. You will receive an email with activation file to imp	and port ii	n		
Import received activation file					
		Ć	≩		
Activate					
		Close			

- Note
- Activations are associated with a specific computer, and cannot be used on other computers simultaneously.



Once you have filled in your information, the "Export Identification" button will be active.

Export identification

When you click it, the "binary hardware identification" file will be created.

#### Step 3

Save the "binary hardware identification" \*.bhi file to your computer.

#### Step 4

Send this file and the licence identification code to us at support@influxtechnology.com



We will generate a Licence Key File that you can import to activate your product.

#### Note

• Activations are not generated automatically, so you may need to wait up to 24 hours to receive a licence key file to complete your activation. Influx Technology will endeavour to generate the Licecence Key as quickly as possible, typically it will take around an hour. We support manual activations from Monday to Friday from 10am to 19pm GMT.



Select the Licence Key File that is sent to you using the browse button to the right of the "Import received activation file" field.

Civatio Activatio	n 🗆 🗙					
Please take a few moments to activate your software copy. Activation protects Influx Technology LTD from illegal distribution of its software and helps ensure that you have a genuine copy of the software.						
Type in your presonal information						
First name	Last name					
	Phone					
Receive update notifications	<u> </u>					
Export identification						
Please send us an email at support@influxtechnology.com co license identification code (or license file) you want to activa field bellow.	ontaining exported binary hardware identification file and ite. You will receive an email with activation file to import in					
Import received activation file						
	6					
Activate						
	Close					

Click the "Activate" button.



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